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UBC Campuses > Okanagan

The UBC Okanagan campus (http://www.ubc.ca/okanagan) opened its doors in September 2005 on what was formerly the North Kelowna campus of Okanagan University College.

The UBC Okanagan campus offers a place rich with opportunities to build cultural and social connections, to learn, grow, and express oneself. UBC enjoys the reputation and learning resources of a research and teaching university that is among the world’s top 35 universities, while offering distinctive academic programs, a smaller-scale campus, and regionally centred yet globally relevant research opportunities for undergraduate and graduate students.

Programs of study (Calendar page: http://www.students.ubc.ca/okanagan/index.cfm?tree=18,309,0,0#14203) at the UBC Okanagan campus include a wide range of sciences, arts, creative and critical studies, education, engineering, fine arts, human kinetics, management, nursing, and social work. Flexible learning models, theme-based inquiry, research at the undergraduate and graduate levels, and practical experience are important themes for existing and emerging programs.

UBC Campuses > Vancouver (Point Grey)

UBC’s first Vancouver campus opened its doors for classes in 1915. UBC opened its current Vancouver campus at the western tip of the Point Grey Peninsula in 1925.

The UBC Vancouver campus offers hundreds of undergraduate and graduate programs through its 12 faculties and 11 schools. UBC Vancouver also has over 3,000 full-time faculty members who are dedicated to teaching and research. Further information on programs of study and general information for students is available at youbcest (http://you.ubc.ca/ubc/vancouver/index.ezc).

The University Endowment Lands community (also known as University Hill) is situated adjacent to the campus to the east, while 763 hectares of forested parkland known as Pacific Spirit Regional Park serves as a “green belt” between Vancouver and the campus.

For more on the history of UBC, visit UBC Library's University Archives General History (http://www.library.ubc.ca/archives/histgeneral.html).

UBC Campuses > Robson Square

UBC’s Robson Square (http://www.robsonsquare.ubc.ca) campus is a vital link between the University and the Vancouver community.

Comprehensive services including the Women’s Resources Centre, Sauder Executive Education, UBC Continuing Studies, the UBC Bookstore, UBC Library, and UBC Life and Career Centre are now easily accessible in the heart of downtown Vancouver.

With over 66,000 square feet of beautifully renovated classrooms, meeting rooms, reception areas, and a theatre available for rental, the campus is also a popular venue for meetings, exhibitions, and special events.

UBC Campuses > Great Northern Way

In 2001, a 6.6 hectare land package located at the False Creek flats was donated by Finning International Inc. to UBC and three other institutions.

Presently referred to as the Great Northern Way Campus (http://www.gnwc.ca), the land is divided amongst UBC, Simon Fraser University, the Emily Carr University of Art and Design, and the British Columbia Institute of Technology.

The Great Northern Way Campus will be developed into an integrated environment with training and education programs offered by each partner. The goals of the programs and plans for the campus construction are currently in development by the four institutions.

Health and Wellness

Health and Wellness > Introduction

Health and Wellness (http://www.ubc.ca/okanagan/students/health-wellness) promotes student body, mind, and spirit wellness within a healthy and sustainable campus environment. The Health and Wellness Team (http://www.ubc.ca/okanagan/students/health-wellness/welcome.html) wants students to have the healthiest and most positive educational experience possible. The team welcomes all students and works to promote health and well-being, and prevent illness and accidents. The Team consists of the Health Clinic, Campus Health, and Counselling.

Through Health and Wellness, students can:
access health care services
find updates to current health topics or concerns
help to create a more healthy and sustainable campus community
access resources for health-related courses or projects
design volunteer or practicum placements, or participate in health-related research

http://students.ok.ubc.ca/health-wellness/welcome.html

Wellness Centre | UNC 337 | 3272 University Way | Kelowna, BC | V1V 1V7 | 250.807.9270

Health and Wellness > Health Clinic

The Health and Wellness (http://web.ubc.ca/okanagan/students/health-wellness/welcome.html) Team wants students to have the healthiest and most positive educational experience possible. The team welcomes all students and works to promote health and well-being, and prevent illness and accidents.

The nurses and physicians in the Health Clinic can help students who:

- have physical, emotional, or social concerns and are unsure of what to do
- need treatment for an illness or injury
- feel overwhelmed by school, relationships, or life in general
- need sexual health counselling, treatment, or supplies
- want to know more about nutrition, fitness, alcohol, drugs, or communicable diseases (e.g., influenza type illness, chicken pox, meningitis)
- need support to quit smoking, make other lifestyle changes, or manage a chronic illness
- require help with an emergency situation or crisis
- are concerned about the health of a friend or family member
- need a referral to a health care specialist

Our nurses and physicians work closely with other members of the Health and Wellness team to provide support to students. Health and Wellness services are confidential and most services are covered by the Province of British Columbia.

Students from outside British Columbia should check to find out what health insurance will be needed while attending school in British Columbia. Translated health materials are available.

healthwellness.okanagan@ubc.ca | http://students.ok.ubc.ca/health-wellness/welcome.html

Wellness Centre | UNC 337 | 3272 University Way | Kelowna, BC | V1V 1V7 | 250.807.9270

Health and Wellness > Counselling

University life is challenging. Counselling (http://www.ubc.ca/okanagan/students/health-wellness/counselling.html) services are available to help students maximize their enjoyment of university life and learning. Counsellors work closely with the other Health and Wellness team members and the local community to provide support to students. Counsellors work with students to find the most appropriate resource for the student.

Our counsellors can help students with:

- stress, anxiety, and depression
- relationship issues and balancing school, work, family, and friends
- eating or sleeping difficulties
- suicide or self-harm concerns
- difficulties with thinking, attention, and concentration
- violence or safety concerns
- substance misuse, internet overuse, gaming, and other addictive behaviours
- sex or sexual identity issues
- managing complex mental health issues
- skill building for academic and personal success

Counselling visits are confidential and provided at no cost to UBC Okanagan students. Counsellors provide short-term counselling; if students require longer term counselling, counsellors will work with the students to find appropriate resources within the community.
Translated health materials are available. Counselling practicum and research experiences for graduate students may be available.

healthwellness.okanagan@ubc.ca | http://students.ok.ubc.ca/health-wellness/welcome.html
Wellness Centre | UNC 337 | 3272 University Way | Kelowna, BC | V1V 1V7 | 250.807.9270

Health and Wellness > Campus Health

Campus Health provides a range of health promotion, education and research activities on the UBC O campus. The Campus Health team is grant-funded by the Interior Health Agency/BC Ministry of Health, and other partners and agencies who are interested in the health of young adults and the sustainability and wellbeing of communities.

The Campus Health team is a multidisciplinary group that focuses on the creation and use of new knowledge for the immediate benefit of the Okanagan campus. Campus Health provides health promotion, health education and research activities on the campus.

The Campus Health team supports work relevant to community priorities as identified by the people who live, work and play in the community, and also, to increase the capacity of community members to conduct research and take action to improve their communities.

Students, staff and faculty are invited to work with the Campus Health team to learn more about healthy and sustainable campus development and to work together on health-related concerns at the Okanagan campus.

healthwellness.okanagan@ubc.ca | http://students.ok.ubc.ca/health-wellness/welcome.html
UNC 337 | 3272 University Way | Kelowna, BC | V1V 1V7 | 250.807.9270

Health and Wellness > Health and Dental Plan

The UBC Students’ Union Okanagan (UBCSUO) Health and Dental Plan (http://ubcsuo.ca/section/9) was designed by students, for students, to provide many important services and to help cover expenses not covered by BC’s Medical Services Plan (http://www.health.gov.bc.ca/msp/) (BC MSP), other provincial health plans, or IMED. This plan covers UBC Okanagan campus students only. Students at the UBC Vancouver campus are covered under a separate health and dental plan through the Alma Mater Society (http://www.ams.ubc.ca/). Vancouver students can contact the Alma Mater Society directly, or visit ihaveaplan (http://www.ihaveaplan.ca/).

Expenses that are covered through the Health and Dental Plan include prescription drugs, dental care, and travel health coverage. Students still need to have BC MSP (i.e., Care Card) or other provincial health care coverage to visit the hospital, a walk-in clinic, or doctor. If a student's provider is not in BC, it is recommended that the student contact their provincial health care plan provider to let them know that they will be attending school out of province.

The UBCSUO Health and Dental Plan insurer is Pacific Blue Cross (http://www.greenshield.ca/english), a non-profit insurance provider. The UBCSUO is responsible for administering the plan and can provide students with a Pay Direct Card, available on the website at ihaveaplan.ca (http://ihaveaplan.ca) or through the Students’ Union office located in UNC 133.

All registered students are automatically enrolled in the health and dental program at the start of each academic year, but may choose to opt out if they are eligible and have proper proof of insurance. Students have the option to add family members (spouse and/or dependents only) to their Health and Dental Plan for an additional charge.

Students can opt out or enroll their family during Change of Coverage periods (http://ihaveaplan.ca/it/en/IHaveAPlan_UCBCSUOOkanaganUniversityofBritishColumbiaStudentsUnionOkanaganUBCSUO_ChangeofCoverage_ChangeofCoveragePeriod) only. The opt out and enrolment deadlines are as follows:
For students starting in September: September 8 – 29, 2015
For students starting in January: January 4 – 25, 2016

Opt outs and enrolments can only be processed during the Change of Coverage period or within 30 days of their registration period, whichever is later. For information on enrolling or opting out, go to ihaveplan.ca (http://ihaveplan.ca)

Inquiries regarding this process, plan coverage, or plan fees (see Extended Dental and Medical Plan (Calendar page: http://www.students.ubc.ca/okanagan/index.cfm?tree=14,343,0,0#15375)), can be directed to ihaveaplan.ca (http://ihaveaplan.ca).

ihaveaplan.ca (http://ihaveaplan.ca)
UNC 133 | 3333 University Way | Kelowna, BC | V1V 1V7 | 250.807.8842 | 250.807.8079 (f)

Health and Wellness > Health Insurance for International Students

There are two basic insurance plans (IMED and BC MSP) and one extended plan (Pacific Blue Cross (http://www.ihaveaplan.ca/)) for international students at the UBC.
The University provides a mandatory basic medical insurance program (iMED) for all new international students as a condition of registering as a student (Canadian citizens and permanent residents of Canada are excluded). The iMED coverage is valid for the first three months after arrival in BC and is intended to provide coverage during the three month MSP waiting period. iMED covers emergency hospitalization and medical services (including doctor’s visits) for unexpected sickness or injury. iMED is not an optional insurance plan.

For information on iMED fees and coverage periods, visit Medical Insurance (Calendar page: http://www.students.ubc.ca/okanagan/index.cfm?tree=14,343,0,0#15375).

BC’s Medical Services Plan (BC MSP)

Anyone residing in BC for longer than six months is required by law to enrol in BC MSP (http://www.healthservices.gov.bc.ca/msp), and pay premiums directly to the plan. However, there is a waiting period of three months before any newcomer to BC is eligible for BC MSP (http://www.healthservices.gov.bc.ca/msp).

You must apply for BC MSP yourself as soon as you arrive in British Columbia. Application forms are available from BC MSP (http://www.healthservices.gov.bc.ca/msp), the International Student Advisor (FIP 226), and the Wellness Centre (UNC 337).

Pacific Blue Cross Health & Dental Plan

For extended health and dental coverage, your carrier at the UBC Okanagan campus is Pacific Blue Cross (http://www.ihaveaplan.ca). Your Pacific Blue Cross Carrier is Number E1, Group Number 77583 followed by your student number. For more information, contact Student Care (http://ihaveaplan.ca) at 1.877.795.4427 or the UBC Students’ Union Okanagan.

Equity and Inclusion Office

The Equity and Inclusion Office (http://www.ubc.ca/okanagan/equity) works to ensure that the UBC Okanagan campus is a welcoming and respectful learning and work community that respects differences and encourages diversity. The Equity and Inclusion Office works to prevent discrimination and harassment on campus through education and conflict management.

The Equity and Inclusion Office implements UBC Policy 2: Employment Equity (http://www.universitycounsel.ubc.ca/policies/policy2.pdf), UBC Policy 3: Discrimination and Harassment (http://www.universitycounsel.ubc.ca/policies/policy3.pdf), and provides learning opportunities for all members of the UBC Okanagan campus community.

Campus community members are invited to request a presentation or workshop by the Equity and Inclusion Office and to obtain information and assistance by contacting the Equity Educator.

equity.ubco@ubc.ca | www.equity.ok.ubc.ca (http://www.equity.ok.ubc.ca)

UNC 216 | 3272 University Way | Kelowna, BC | V1V 1V7 | 250.807.9291

Student Services

Student Services > Aboriginal Programs and Services

Aboriginal Programs and Services (http://web.ubc.ca/okanagan/students/aboriginal/welcome.html) provides culturally appropriate and holistic programming and services to First Nations, Metis and Inuit students.

The Aboriginal Centre, located in the University Centre, is a "home away from home" that provides students with space to relax, study, eat and connect with peers. The Centre is also a space for cultural events and other student activities. The Centre employs a team of Aboriginal peer mentors who engage with peers to offer social and academic guidance throughout their university experience.

Aboriginal Access Studies provides an alternate route to university studies and is administered by Aboriginal Programs and Services. This program allows students to take university credit courses along with non-academic programming with the intention of transferring to a degree.

Aboriginal Programs and Services staff are available by telephone, email or in person to assist students with questions related to Aboriginal Access Studies, Aboriginal admissions, funding sponsorship or general questions.

jeannine.kuemmerle@ubc.ca | www.ubc.ca/okanagan/students/aboriginal (http://www.ubc.ca/okanagan/students/aboriginal)

UNC 212 | 3333 University Way | Kelowna, BC | V1V 1V7 | 250.807.9458 (p) | 250.807.8460 (f)
Student Services > Academic Advising

Academic Advising (http://www.ubc.ca/okanagan/students/advising) is committed to enhancing student success. Advisors engage students in making informed choices about their academic planning. Degree, program, and course advice is provided through Academic Advising and Faculty Program Advisors.

The Academic Advising staff assist students with planning their programs and guide students in understanding regulations and policies governing UBC and UBC’s Okanagan Campus.

Faculty Program Advisors, who are located in the relevant department, provide discipline-specific information about declaring majors, making substitutions for prerequisite courses, completing honours programs, and preparing for graduate school.

Academic Advising is located in the Advising & Involvement Centre, Room 207 of the University Centre.

Walk-in and scheduled appointments are available to students. To schedule an appointment with an Academic Advisor, students may contact the office in person or by telephone (250.807.9100).

Program Planning

Each student is responsible for drawing up a program of study that meets faculty, departmental, and degree program requirements. All students should consult appropriate Academic Advising and Faculty Program Advisors (as applicable) in the preparation of their program of study. It is the student’s responsibility to meet requirements.

Although most degree programs are of four years’ duration (implying successful completion of a minimum 30 credits per year), students may take more or less time than this to complete degree requirements. Credit obtained in Summer Sessions can be combined with that obtained in Winter Sessions.

Academic Success

Academic Advisors are committed to providing students with support to enhance their academic success and university experience. Goals include but are not limited to:

- Identifying students in need of assistance as early as possible
- Guiding students in understanding and managing their academic strengths and challenges
- Guiding students in learning, developing, and implementing study skills that will help them be successful in their academic goals
- Increasing students’ knowledge and utilization of campus resources
- Supporting students in achieving their academic, career, and personal goals

Student Services > Advising and Involvement Centre

The Advising and Involvement Centre is a centralized multi-purpose space on campus. Advisors in this centre not only assist in making sure students graduate, but also to educate students around the many opportunities to be an active student during their program and with their degree once they graduate.

The Advising and Involvement Centre houses the offices of Academic Advising (http://www.calendar.ubc.ca/okanagan/index.cfm?tree=6,308,969,0), Go Global (http://www.calendar.ubc.ca/okanagan/index.cfm?tree=6,308,927,0), Community Service Learning (http://www.calendar.ubc.ca/okanagan/index.cfm?tree=6,308,1037,0), Career Services, and the Get Involved program.

Through Career Services (http://www.ubc.ca/okanagan/students/careers) the Advising and Involvement Centre offers a number of career development services and resources for both students and alumni. Job postings (including on-campus student employment), career planning workshops, career events, and employer information sessions are offered throughout the year. Students can also make a one-on-one appointment to discuss career planning or employment search options.

The Get Involved program is designed to help students reach their potential in and out of the classroom. Get Involved promotes volunteer opportunities for students on campus, off campus, and internationally. Through the Get Involved program students are able to identify how they want to get involved, and are then connected to opportunities that fit their profile. They are also provided guidance and support through the process. Get Involved is also an integral part of the application process for the TuumEst Student Initiative Fund.

advising.involvement@ubc.ca

UNC 207 | 3272 University Way | Kelowna, BC | V1V 1V7 | 250.807.9871

Student Services > alumni UBC

When students graduate from UBC, they join over 300,000 changemakers and leaders who are members of the alumni UBC community. Opportunities to make a difference with and through this community start the day a student decides to attend UBC.
Getting involved on campus is a stepping stone to a meaningful student experience. Friends and networks are established in the student years that lay the foundation for
extraordinary relationships, contributions and achievements in the future. alumni UBC (http://alumni.ok.ubc.ca) is all about paving the way for these great things to happen. Alumni programs are designed to enrich lives both on and off campus and include opportunities for empowering personal growth, supporting professional
development, nourishing pride and enabling contribution.

The University of British Columbia Alumni Association was founded in 1917 to link alumni with the University and with each other, and to support the mission and
activities of the University. Students automatically become members when they graduate. UBC retains the name and contact information of each alumnus, in part so that
opportunities to engage with the University – and with the greater community through UBC – can be shared. UBC’s Chancellor and Convocation Members of Senate are
elected every three years from among the alumni roster and the Alumni Association is governed by a Board of Directors elected by the membership.alumni UBC provides
alumni with a wide array of member services as well as opportunities for engagement and life-long enrichment.

alumni UBC at UBC’s Okanagan campus introduces students to their future as alumni and helps alumni connect with one another and UBC. The Okanagan alumni
website (http://alumni.ok.ubc.ca), Connections newsletter and multiple social media sites, as well as a wide range of programs, are important tools in making this happen.
In the end, though, it comes down to the people. As valued members of the UBC community, alumni are essential participants in UBC’s commitment to make a positive
difference in the world. How and where they make an impact is in their hands.Tuum est!

Okanagan.Alumni.Relations@ubc.ca | alumni.ok.ubc.ca (http://alumni.ok.ubc.ca) | alumni.ubc.ca (http://alumni.ubc.ca)
ADM 103 | 1138 Alumni Avenue | Kelowna, BC | V1V 1V7 | 250.807.9360 | 250.807.8434 (f)

Student Services > Athletics and Recreation

Athletics and Recreation (http://athletics.ok.ubc.ca) offers a wide variety of recreational and sport activities for students, including fitness programming, drop-in activities,
special events, clubs, intramural leagues, and varsity competition.

Campus Recreation

Campus Recreation (http://www.ubc.ca/okanagan/campusrec) offers a wide variety of opportunities for students to get active on campus. The largest program is
intramural sports (soccer, volleyball, basketball, futsal, flag football, ultimate Frisbee, etc.) coupled with different tournaments and special events throughout the year.
Additionally, Campus Recreation regularly offers a variety of group fitness and dance classes to suit a variety of needs. Free weight-room orientations and affordable
personal training options are also available. For the most up-to-date information on programs and services see Campus Recreation (http://www.ubc.ca/okanagan/campusrec).

Volunteer and employment opportunities also exist in organizing, officiating, or supervising Campus Recreation activities. Further, Campus Recreation provides support to
different UBC Okanagan campus student clubs and course unions with active or recreational components. So if we don't appear to offer what you're looking for, come see us.

Varsity Athletics

Through Varsity Athletics (http://www.ubc.ca/okanagan/athletics), student athletes can compete at an elite level. The UBC Okanagan campus is a proud member of the
Canada West conference of Canadian Interuniversity Sport (the CIS). As such, it fields CIS teams in men’s and women’s basketball, soccer, and volleyball. Through
competition in these associations, student teams can advance to compete in the annual CIS National Championships.

We also offer competitive recreation opportunities in men’s and women’s rugby, and possibly other sports.

Opportunities exist for involvement with the organizing, officiating, or running of UBC Okanagan varsity events. Visit Varsity Athletics (http://www.ubc.ca/okanagan/athletics) for more information and/or tryout dates.

Recreation Facilities

Recreation Facilities (http://www.ubc.ca/okanagan/recfacilities) on campus feature:

A state-of-the-art gymnasium which provides the following:

- 16,800 square feet (1,560 square metres) of gym floor space (room for four courts of volleyball, two courts of basketball, or 10 courts of badminton);
- clear height to the ceiling of 40 feet (12 metres);
- 860 theatre-style bleacher seats;
- a High Performance Training Lab;
- The Hangar Fitness and Wellness Centre featuring:
  - 8,800 square feet of active space over two floors
  - a variety of ergometers and equipment to provide cardio, core, and resistance training
  - studio spaces for yoga, Zumba, spin bikes, dance, and combatives
- an indoor walking/running track;
- change rooms with shower facilities;
OKANAGAN

- locker and towel service;
- four team rooms;
- a lighted artificial turf field which is lined to accommodate soccer, football, field hockey, and lacrosse;
- two beach volleyball courts; and
- an outdoor lit ball hockey/basketball multi-sport court.

Special programs include:

- a sports medicine clinic (see Equipment Desk for details); and
- free massage therapy (students from the Okanagan Valley College of Massage Therapy complete an 11 week practicum two times per week at the gym).

athletics.okanagan@ubc.ca | www.goheat.ca (http://www.goheat.ca)
3333 University Way | Kelowna, BC | V1V 1V7 | 250.807.9168 | 250.807.8031 (f)

Student Services > Campus Life

Campus Life (http://www.ubc.ca/okanagan/students/campuslife) offers students a variety of ways to engage in the growing number of events and initiatives taking place at the UBC Okanagan campus. This department encourages students to attend events, get involved as volunteers (such as orientation leaders and peer mentors), participate in professional development opportunities, and take advantage of the Collegia spaces.

Through Campus Life, students can become involved in:

- Create New Student Orientation and Spark Extended Orientation (http://students.ok.ubc.ca/newtoubc/orientations/spark.html)
- Collegia Program (http://students.ok.ubc.ca/campuslife/collegia.html)
- Peer Mentor Program
- Food Exchange (http://students.ok.ubc.ca/campuslife/foodexchange.html)
- Kick Start Orientation (http://students.ok.ubc.ca/newtoubc/orientations/kickstart.html)
- PATH Leadership Education Program
- Developing Minds – Professional Development Series
- Student Leadership Conference

The Peer Mentor Program pairs incoming new-to-UBC students with an upper-year student in the same academic program. Peer Mentors will contact incoming students in the summer months to help answer questions they may have prior to arriving at UBC. Peer Mentors are excited to get to know students and hope to become a trusted friend and resource. Peer Mentors also provide a variety of social and academic events for students.

Collegia are on-campus spaces that offer a "home away from home" for commuter students at the UBC Okanagan campus. Collegia offer students a place to hang out, eat lunch, spend time with classmates, and do school work. Each Collegium has a relaxing lounge-style atmosphere and is outfitted with comfortable furniture, individual and group work spaces, and kitchen facilities.

campus.life@ubc.ca
UNC 329 | 3333 University Way | Kelowna, BC | V1V 1V7 | 250.807.9012

Student Services > Campus Security

Campus Security (http://security.ok.ubc.ca/welcome.html) is responsible for the safety and security of UBC Okanagan campus students, staff, visitors, and property. Service is provided year-round, with 24-hour, campus-wide coverage. Security personnel patrol campus by foot, golf cart, and security vehicle, and have all received training in first aid, CPR, and other emergency response procedures.

Campus doors are controlled by Salto, an electronic access control locking system administered by Campus Security (http://security.ok.ubc.ca/welcome.html).

For assistance in an emergency call the emergency help line at 250.807.8111. For all non-emergencies call 250.807.9236. Emergency blue phones are located throughout campus with restricted service to Campus Security for both emergency and non-emergency service, and Safe Walk.

For information on the Safe Walk program, or any security-related matter such as emergency response, incident reporting, or campus event form approval see Campus Security (http://security.ok.ubc.ca/welcome.html).

Student Services > Centre for Scholarly Communication

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Student Services > Child Care Facilities

On the Okanagan campus, child care facilities are operated by the University Children’s Learning Centre Society. The purpose of the Society is to provide quality group child care for children - ages six months to five years - of students, faculty, staff, the community, and surrounding areas. The daycare provides a warm and friendly environment where each child can grow in all areas of early childhood development: cognitive, social, emotional, and fine and gross motor skills.

okanagan.daycare@ubc.ca | www.ubc.ca/okanagan/facultystaff/daycare.html
3333 University Way | Kelowna, BC | V1V 1V7 | 250.807.8609

Student Services > Community Service Learning

The Community Service Learning Program is a community engagement initiative that helps prepare UBC students to be responsible citizens, collaborates with the community to enhance the work of community organizations, and acts as a catalyst for positive change.

The Community Service Learning Program integrates a number of community/university engagement activities around crucial issues.

Activities include:
- Community Service Learning opportunities for students
- volunteer opportunities for students, staff, faculty, and alumni
- volunteer opportunities for community partners/individuals who want to enhance community organizations through the sharing of knowledge and expertise
- public dialogue and reflection on important community issues

phil.bond@ubc.ca | http://www.ubc.ca/okanagan/students/cslprogram/welcome.html
UNC 207 | 3333 University Way | Kelowna, BC | V1V 1V7 | 250.807.8095

Student Services > Co-operative Education

Introduction

Co-operative Education integrates academic study with relevant, supervised, paid work experience. It is based on the principle that relevant work experience, combined with academic programs, plays an important part in the effective professional and personal development of students. In the Co-operative Education program, students alternate periods of academic study with periods of applicable work experience.

Co-operative Education programs are currently available in Engineering and Management. The respective co-operative education offices help in securing potential employers, arranging interviews, and generally managing the work placement process.

Admission

Admission to a Co-op program is based on academic performance and employment suitability. Students wishing to enrol must meet all the requirements of their department and faculty. Enrolment is subject to the availability of appropriate work placements.

Courses and Fees

Students admitted to a program must register in, and pay Co-op fees for, a Co-operative Education course for each work term. Co-op courses marked Pass/Fail are recorded on student transcripts. All students accepted to a Co-op program must also pay a Co-op workshop fee (see Program and Course Fees (Calendar page: http://www.students.ubc.ca/okanagan/index.cfm?tree=14,341,0,0#15360)).

Employment

Although every effort is made to find work-term positions for students enrolled in Co-op programs, no guarantee of employment can be made. The employment process is competitive, and a student's academic performance, skill set, attitude, motivation, maturity, and potential all influence employment offers.

Graduation from Co-op Programs

To graduate with a "Co-operative Education" designation noted on the transcript, a student must successfully complete the minimum number of work terms required for the respective program and obtain a grade of Pass (P) for each work term.
Co-operative Education programs are available to international students. Admission criteria for international students are the same as for Canadian students. International students are responsible for ensuring that their student work visas are in good standing during their Co-op work terms.

Transfer Students

Students transferring from another institution may receive credit for Co-op placements at their former institutions. This decision is made through the respective co-operative education offices.

Engineering Co-op: www.ubcengineeringcoop.com
Management Co-op: www.ubcengineeringcoop.com

Student Services > Disability Resource Centre

UBC is committed to providing access and academic assistance to students with disabilities, and to building an inclusive classroom environment for all students - especially those with disabilities.

The Disability Resource Centre works with the University community to determine reasonable accommodation for students with disabilities. The office coordinates services and resources such as ASL-English interpretation, note-taking, exam accommodations, and alternate format textbooks.

For information on faculty members' responsibilities to any student who self-identifies as a student with a documented disability, please visit Accommodating Students with Disabilities.

Student Services > Enrolment Services

Enrolment Services aims to provide excellent service to the UBC community.

Services for students, faculty, and staff include:

- Student Recruitment and Advising
- undergraduate admissions
- records and registration
- graduation
- course and examination scheduling
- production of the Academic Calendar and other student services publications
- Student Services
- the provision of secretariat support to the University's academic governing bodies
- the development and maintenance of student systems such as the Student Information System (SIS), Degree Navigator, and the Student Service Centre (SSC)

Many Enrolment Services publications, including the Undergraduate Viewbook and New Student Handbook and Registration Guide, are available in print and online. See youbc Okanagan for more information.

Student Services > Facilities Management

Facilities Management offers a variety of on-campus services to faculty, staff, and students including:

- Maintenance and Grounds
  - janitorial and custodial services
  - landscaping and grounds keeping
  - pest control
  - recycling and trash collection
  - snow and ice removal
Operations
- event set-up/take-down
- floor coverings and floor care
- furniture repair
- moving
- signage and bulletin boards
- window coverings

Buildings
- building maintenance and repair
- electrical and lighting maintenance
- fire systems & equipment
- heating/cooling
- plumbing, carpentry, and painting
- renovations and minor construction

The Facilities Management office is located in the Administration building, lower level ADM 006. This area houses the offices of the Associate Director, Managers, and the general operations office.

facilities.ok@ubc.ca | facilities.ok.ubc.ca (http://facilities.ok.ubc.ca)
ADM 006 | 1138 Alumni Ave | Kelowna, BC | V1V 1V7 | 250.807.9272
M-F: 8:00 am-4:00 pm

Student Services > Food Services

UBC Okanagan Food Services provides a wide variety of fresh and healthy meals, snacks, beverages, and more to students, staff, and faculty at various unique outlets across campus.

Take a break to sit and savour a Starbucks coffee in the Fipke building. Enjoy a hot entree in the Sunshine Cafeteria in Administration, or pick up a quick drink on the run at the Booster Juice in the Arts building. Our Tim Hortons outlet at the entry to the Library offers always fresh coffee, bagels, donuts, muffins, a full breakfast menu, and sandwich offering. Looking for something new on campus? Head over to the new Subway in Arts & Science. For a variety of options in one location, the Green Thread Market in the University Centre has something for every taste. If you are looking for ethnic flavors, E. M. Eats in the Engineering, Management, and Education building is ready to serve you. Need groceries? Head to HotSpot Grocery.

Catering services are also available through Classic Fare Catering. Offering a grab and go pick up menu, campus delivery, and full catering, including VIP pass service, weddings, and conferences of any size. Groups can be accommodated in the spacious Sun Room, the conveniently located Okanagan Room, or the Ballroom in the University Centre. Gift packages are also ready to be ordered for anybody on campus.

natalie.mchugh@ubc.ca | petrina.palazzo@ubc.ca | mathew.morazain@ubc.ca ubco.campusdish.com (http://ubco.campusdish.com) | gary.hartung@ubc.ca
Facebook: UBC Okanagan Food
ADM 124 | 3333 University Way | Kelowna, BC | V1V 1V7 | 250.807.9208 (p) | 250.807.8061 (f)

Student Services > Go Global: International Learning Programs

Through Go Global: International Learning Programs (http://www.ubc.ca/okanagan/students/global/outgoing/welcome.html), opportunities are available for students to spend a summer, term, or academic year at one of over 180 partner universities in more than 50 countries. Students can also participate in Global Seminars (http://students.ok.ubc.ca/global/outgoing/global-seminars.html) in which UBC professors teach UBC courses overseas in a location that is relevant to the course material. These are short term summer programs ranging from 3-6 weeks in length.

Visit Go Global (http://students.ok.ubc.ca/global) to find out how you can experience life in another part of the world while completing your UBC degree requirements.

goglobal.okanagan@ubc.ca | http://students.ok.ubc.ca/global/
UNC 207 | 3272 University Way | Kelowna, BC | V1V 1V7 | 250.807.8098 (p) | 250.807.8064 (f)

Student Services > Housing and Conferences

Student Housing & Hospitality Services (http://okanagan.housing.ubc.ca/) provides on-campus single student housing for more than 1,600 students.
Information on a variety of furnished accommodation options, residence fees, meals plans, and more is available at Student Housing, UBC Okanagan campus (http://okanagan.housing.ubc.ca/). Due to high demand for on-campus housing, students should apply for housing (http://www.housing.ubc.ca/okanagan) as early as possible, rather than wait until they are admitted to UBC.

During the summer months, on-campus accommodations function as a hotel and conference centre. Visit Conferences and Accommodation (http://www.okanagan.ubcconferences.com/) for more information. Summer student accommodations are also available.

information@housing.okanagan.ubc.ca | www.okanagan.housing.ubc.ca (http://www.okanagan.housing.ubc.ca)

1290 International Mews | Kelowna, BC | V1V 1V8 | 250.807.8050 | 1.888.318.8666 (toll free) | 250.807.9157 (f)

**Student Services > IT, Media & Classroom Services**

IT, Media & Classroom Services (http://www.ubc.ca/okanagan/itservices/welcome.html) provides a range of support services to the UBC Okanagan campus community. The following is a partial list of the many IT services available to students:

**Services for Students**

**e-Learning**

Through **Connect**, students can access class notes and reading materials, write quizzes, and participate in online discussions. Students taking courses that use **Connect** will want to get connected to **e-Learning** (http://elearning.ubc.ca/connect).

**Anti-Virus Software**

UBC students can download free anti-virus software (http://www.it.ubc.ca/download).

**Campus Wide Login**

A **Campus Wide Login** (http://www.it.ubc.ca/cwl) (CWL) account allows users to access many of UBC's online services. It is used for course registration, **Connect**, myUBC, wireless access, and software downloads.

**UBC Wireless**

Students can connect to the internet from almost anywhere on campus when connected to UBC's wireless network (http://it.ok.ubc.ca/wireless). **UBC Wireless** is free and easy to use - only a wireless device, and a CWL account are needed.

**UBC Email**

The **Student Email Service** (http://www.it.ubc.ca/studentemail) is an optional combination of email liaising, forwarding, and a UBC-hosted mailbox. Users of this service can obtain a UBC email address (name@alumni.ubc.ca) which can be used even after graduation.

**Pay for Print**

Print to any lab printer on campus using the Pay for Print (http://it.ok.ubc.ca/payforprint) service.

**Novell Accounts & NetStorage**

A Novell account (http://it.ok.ubc.ca/service-catalogue/accounts/novell.html) is required to access any PC on campus, and provides access to Pay for Print, shared instructional files, and 100 MB of secure personal storage. A Novell account also allows off-campus access to personal storage through **NetStorage**.

**Virtual Private Network**

Use the Virtual Private Network (http://it.ubc.ca/vpn) (VPN) connection to securely access campus resources from off-campus.

**Media Centre | Studio / ubco.tv**

The Media Centre / Studio (http://mediacentre.ok.ubc.ca/) provides the expertise and equipment you need to make a video for class assignments, document research, promote school activities, or even produce videos for ubco.tv.

**UBC Mobile**

Navigate the UBC Mobile website with features that include maps, dining, news, events, videos, and more. UBC Mobile is accessible by all mobile devices and its native app is available for download for both iOS and Android. To learn more, visit UBC Mobile.
International Education, and the international education divisions of BC secondary schools and colleges which send a significant percentage of their international students on to UBC. 

• collaborating closely with international organizations such as the Council of International Schools as well as provincial organizations such as the BC Council for International Education, and the international education divisions of BC secondary schools and colleges which send a significant percentage of their international students on to UBC.

Activities of the Initiative include:

• recruiting outstanding students in 78 countries currently, based on careful strategic analysis of University enrolment goals, international demand for post-secondary study, and socio-economic factors. To maintain UBC’s notable lead in international student enrolment, the ISI, in adherence to its title, constantly explores new initiatives to bring an academically strong and internationally diverse population of students to UBC – those who will thrive in UBC’s special atmosphere, while contributing a distinctive global sensibility to the University’s learning environment;

• working closely with each of the admitting faculties, UBC Enrolment Services, and Student Development & Advising to identify and address barriers to entry for international students, and to pay special attention to improving and expanding services critical to international student success at UBC;

• funding international undergraduate student financial assistance programs through non-public funds, including the need-plus-merit International Scholars Program (http://www.internationalscholars.ubc.ca) for Undergraduate Students; merit-based awards including the International Major Entrance Scholarship and the Outstanding International Student Award; and in-program awards recognizing scholarship and merit of continuing students, including the Deputy Vice-Chancellor Scholarships for international undergraduate students, the International Community Achievement Award, and faculty-adjudicated awards.

Non-public ISI Student Financial Assistance funding also contributes to the Work Study program and emergency bursaries for international undergraduates;

• providing a wide array of advising for prospective students, their families and school counsellors; establishing on-campus programs, such as the UBC (H)http://www.summerscholars.ubc.ca/Summer Scholars Program) for high-school students; and supporting UBC’s Okanagan Campus tour program to assist both international and domestic visitors;

• collaborating with UBC’s Asia Pacific Regional Office, Canadian embassies, consulates and trade commissions abroad, to promote Canada in general, and UBC in particular, as a destination of choice for post-secondary education; and

For more information about undergraduate programs of study at UBC’s Okanagan campus open to international students, international admission requirements, the application process, English language admission standards, tuition fees, scholarships, housing, campus tours, and transition services for newly-admitted international students, please visit:

UBC Undergraduate Programs & Admissions (http://you.ubc.ca) or contact the International Student Initiative office:

University Centre, UNC 222 | 3333 University Way | Kelowna, BC | Canada V1V 1V7 | +1.250.807.9447 | +1.877.807.8521 (toll free) | +1.250.807.8552 (f)
Exam Jam (http://students.ok.ubc.ca/academic-supports/sl.html) a collaboration with other campus partners to provide an event that brings together faculty review sessions prior to the final exam period, along with tutoring, study space, food, and other activities. Exam Jam involves hundreds of UBC students, numerous faculty, and all tutors.
Student Services > Ombudsperson for Students

The Office of the Ombudsperson for Students is an independent, impartial, and confidential resource to help ensure students are treated fairly at UBC. The services of the Office of the Ombudsperson for Students are available to students enrolled in a program of studies or registered in credit or non-credit courses and, at the discretion of the Ombudsperson, former student applicants at the UBC Vancouver and UBC Okanagan Campuses.

The Ombuds Office advocates for fairness for the benefit of students and the university community as a whole. With the goal of encouraging and supporting students to take an active role in dealing with their concerns, the Office can:

- provide general resource information and make appropriate referrals
- identify and explain relevant university processes and policies
- work with students to plan strategies and explore options on how best to proceed
- empower students to deal directly and effectively with their concerns
- facilitate discussions and use informal channels to seek resolution
- investigate student complaints of unfairness where all other avenues have been exhausted

The Office also works proactively in providing education and collaborating with UBC community members on matters related to fairness for students. It can also recommend changes for systemic improvements through reviews of existing policies and procedures.

ombudsoffice.ubc.ca/ubc-okanagan-2 (http://ombudsoffice.ubc.ca/ubc-okanagan-2/) | ombuds.office.ok@ubc.ca

3272 University Way | 227B University Centre | Kelowna, BC | V1V 1V7 | 250.807.9818

Student Services > Parking Services

Parking Services (http://parking.ok.ubc.ca/welcome.html) is responsible for the management of campus parking lots and roadways. All students, staff, faculty, and visitors are required to pay for parking while on campus. Parking space is limited on campus. Students are encouraged to contact Parking Services to learn about permit availability for both Commuter and Residential lots, as well as online sale dates. Parking regulations are enforced year-round including evenings, weekends, and holidays.

For information on parking policies, rates, availability, lot information, or to purchase a permit, contact Parking Services at 250.807.8554 or email us at okanagan.parking@ubc.ca (okanagan.parking@ubc.ca).

Student Services > Registration

See Records and Registration (http://www.calendar.ubc.ca/okanagan/index.cfm?tree=3,51,0,0) for more information on registration policies.

Registration is the process of formally assigning and recording the enrolment of a student, usually in a course or courses. Registration is available only to those students who have accepted an offer of admission or readmission, or to students continuing from term to term.

UBC Okanagan campus students register for courses online through the Student Service Centre (http://students.ubc.ca/ssc) (SSC). If a course or section is restricted, it will be indicated in the course schedule.

Newly admitted students can contact Student Recruitment and Advising for assistance with course registration, paying the acceptance deposit, or for information related to beginning studies at the UBC Okanagan campus.

Continuing undergraduate students are required to pay a non-refundable deposit before they can register for the first time for any session. Students must pay any overdue amount in full before paying their deposit. Contact Student Services for more information.

Note: deposits (Calendar page: http://www.students.ubc.ca/okanagan/index.cfm?tree=14,338,0,0#15281) will first be applied in full towards any outstanding assessed fees.

Student Services > Student Clubs and Course Unions
The UBC Students' Union Okanagan (UBCSUO) supports a variety of clubs (http://www.ubcsuo.ca/section/26) that promote social, political, educational, artistic, recreational, and cultural events and activities on campus.

These groups provide a great way for students to enrich their educational experience at the University by getting involved in student life, meeting new people from their program, and making friends with similar interests.

Students can join or renew their memberships to existing clubs and course unions, or get together and start their own. Clubs and course unions have access to free room bookings in all UBC Okanagan campus buildings, use of the UBCSUO BBQ (for a fee, inquire within), the UBCSUO Theatre (UNC 106), and the UBCSUO Board Room (UNC 105). Each club and course union has access to a financial account which is maintained by the UBCSUO Financial Assistant.

Please visit UBC Students' Union Okanagan (http://www.ubcsuo.ca) for a full list of active clubs and course unions.

UNC 133 | 3333 University Way | Kelowna, BC | V1V 1V7 | 250.807.8842

Student Services > Student Recruitment and Advising

Student Recruitment and Advising serves as a welcome centre for prospective UBC students. The office provides information, services, and programs for prospective students and their parents, and for counsellors from Canadian secondary schools and colleges.

Student Recruiter-Advisors provide academic advising (prior to admission) and information regarding:

- undergraduate programs
- admission requirements
- awards and financial assistance
- student housing
- campus life
- other student services for both the Vancouver and Okanagan campuses of UBC

The office also provides services for newly admitted students, including help with course registration and first-year preparation.

Each year, Student Recruiter-Advisors visit secondary schools and colleges in BC and throughout Canada to meet with prospective UBC students. The office also arranges a multi-faceted campus-visit program for school groups or individual students and their parents, including guided campus tours, information sessions, and individual advising services; online registration is available for many services.

Student Recruitment and Advising also coordinates a wide variety of events and programs, both on and off campus as well as online, designed to help prospective students learn more about academic options and student life at the two UBC campuses.

recruitment.ok@ubc.ca | you.ubc.ca (http://you.ubc.ca)

Welcome Centre | UNC 2222 - 3272 University Way | Kelowna, BC | V1V 1V7 | 250.807.8521 | 1.877.807.8521 (toll free) | 250.807.8552 (f)

M, T, W, F: 9:00 am-4:00 pm
Th: 10:30 am-4:00 pm

Student Services > Student Services

Student Services provides a wide variety of services from application to graduation by partnering with students and families to build financial strategies and creating connections to University opportunities and information to enhance the UBC experience.

Core services include:

- student loans, awards, bursaries, and scholarships information and support
- tuition services: fees, deposit payments, refunds, inquiries
- student records: official transcripts, proof of registration, Registrar's signature and official stamp
- booking academic advising appointments
- wayfinding for campus and information on events, campus tours, etc.
- UBCcard (http://www.ubc.ca/okanagan/students/newtoubc/ubccard.html) (photo ID)
- general inquiries

Visit the Current Students website (http://www.ubc.ca/okanagan/students/finance/welcome.html) for more information.
Student Services > Student Service Centre

The Student Service Centre (http://ssc.adm.ubc.ca) (SSC) is the primary web interface for applicants and students to access their UBC student information and perform many self-service functions.

For students, some of the key functions include:

- registration, including the ability to create worklists of desired courses, view the course schedule, search for available courses, view how they fit into their timetables, declare a specialization, register in courses or a standard timetable, view their timetables, and view their personal exam schedules;
- access to their academic records, including a list of grades, official transcripts, high school courses, and transfer credit for other institutions;
- Degree Navigator, an online planning tool that allows students to review their progress towards completion of degree requirements and to do some self-advising;
- financial services, which include enabling students to view a consolidated account of outstanding debt to the University, such as amounts owing for tuition, housing, meal plans, library fines, and admission application fees; and enabling students to pay these amounts using various methods. Students can also view their awards and financial assistance and obtain their T2202A income tax form;
- maintaining personal information such as mailing and email addresses;
- application for admission or readmission to UBC, or application for transfer between faculties or between campuses. This section also has links to various supplemental forms required by specific faculties. Students may also apply for bursaries and, in their final year, apply for graduation; and
- viewing the status of undergraduate student applications. New high school applicants from B.C. and the Yukon can self-enter their high school grades, self-evaluate, and possibly self-admit to the University.

New services are continuously being added or enhanced, so students are advised to check the SSC regularly.

Student Services > UBC Bookstore

The UBC Bookstore (http://www.bookstore.ubc.ca) - the second largest university bookstore in Canada - is a self-supporting operation owned by the University of British Columbia where purchases support the UBC community. As well as serving students, faculty, and staff, the Bookstore welcomes the general public.

The UBC Bookstore operates three stores: the Okanagan campus, the Vancouver campus, and the Sauder School of Business. The UBC Bookstore website (http://www.shop.bookstore.ubc.ca) also enables the purchase of general (non-course) books, UBC clothing and gifts, technology products and accessories, stationery, and office products.

The UBC Bookstore at the Okanagan campus stocks:

- textbooks and other course materials required for courses at the UBC Okanagan campus
- a selection of academic, reference, and medical books
- general (non-course) books
- computers and software at educational pricing, along with accessories
- stationery
- UBC gifts and clothing including graduation and custom imprint or promotional items
- residence supplies during back to school
- snacks and gift cards

The Bookstore offers a range of choices and savings for students, including rental and used textbooks, ebooks, and custom course packs in-store and online. The Bookstore holds an extended textbook buyback at the beginning and end of Terms 1 and 2. Customers at the UBC Bookstore at the Okanagan campus have access to most of the products and services offered by the main Vancouver Campus store.

Textbooks are normally available two to three weeks prior to the beginning of classes. Students can build a personalized booklist online (http://shopok.bookstore.ubc.ca) at using their student ID number two weeks before the start of the term. A first-year student can expect to spend between $400.00 and $700.00 for books and supplies per term, depending on their program.

During the first week of classes, regular store hours are extended. Exact dates and hours are posted at the Bookstore and online, but may be subject to change.

ryan.hirowatari@ubc.ca | www.bookstore.ubc.ca (http://www.bookstore.ubc.ca)
Student Services > UBC Students’ Union Okanagan

The University of British Columbia Students’ Union Okanagan (http://www.ubcsuo.ca) (UBCSUO) is registered under the Society Act as an independent, autonomous organization, separate from UBC. The UBCSUO represents all students - graduate and undergraduate - studying at the UBC Okanagan campus.

Services, businesses, centres, and activities coordinated through the Students’ Union include:

- advocacy
- campaigns
- great on-campus events
- Health and Dental Plan
- The Green Text and More Bookstore (http://www.ubcsuo.ca/businesses/green-text-and-more)
- The Well Pub (http://www.ubcsuo.ca/businesses/well-pub)
- The Well Kitchen (http://www.ubcsuo.ca/businesses/well-to-go)
- The Green Bean Coffee House
- Green Bean Catering
- Koi Sushi (http://www.ubcsuo.ca/businesses/koi-sushi)
- Cinesnax Convenience Store
- The UBCSUO Women’s Resource Centre (http://www.ubcsuo.ca/resource-centres)
- The UBCSUO Pride Resource Centre (http://www.ubcsuo.ca/services-prc)
- Royal Bank of Canada Advice Centre
- Student Clubs and Course Unions
- The Phoenix (http://www.thephoenixnews.com) student newspaper
- Tax Preparation Services (http://www.ubcsuo.ca/services/tax-service)
- UBCSUO Theatre
- Ombudsperson (http://www.ubcsuo.ca/services/ombudsperson)
- Student Legal Aid (http://www.ubcsuo.ca/services/student-legal-aid)
- U-Pass/Transit (http://www.ubcsuo.ca/services/u-pass)
- Grade Appeal (http://www.ubcsuo.ca/services/grade-appeal)
- Tutor Registry (http://www.ubcsuo.ca/services/tutor-registry)
- and many other social, political, and recreational activities

All UBC Okanagan campus students are members of the Canadian Federation of Students (http://www.cfs-fcee.ca) (CFS). As members of the CFS, students are entitled to an International Student Identity Card (http://www.isic.org) (ISIC). The card is recognized by over 70 countries worldwide and features numerous discounts on travel and a host of other products and services.

CFS members also receive access to many services through the Students’ Union such as the Handbook service, the Studentsaver card (http://www.ubcsuo.ca/services/student-saver-card), UFile, Homes4students, Studentphones, the Student Work Abroad Programme (SWAP), and Travel Cuts. As well, the CFS continues to advocate on behalf of students on issues of importance to post-secondary education, including the reduction of tuition fees.

health-dental@ubcsuo.ca | www.ubcsuo.ca (http://www.ubcsuo.ca)

UNC 133 | 3272 University Way | Kelowna, BC | V1V 1V7 | 250.807.8842 (p) | 250.491.1083 (f)

Student Services > UBCcard

The UBCcard (http://students.ok.ubc.ca/newtoubc/ubccard.html) is the official student ID card for registered UBC Okanagan campus students.

Students use their UBCcard to:

- access UBC Library services
- write examinations
- vote in University elections
Student Services > U-Pass

The U-Pass (http://www.ubcsuo.ca/services/u-pass/) promotes student access to sustainable travel modes to and from the UBC Okanagan campus by increasing transportation choices and significantly increasing the affordability of transit.

The U-Pass provides students with unlimited access to BC Transit services within the Regional District of Central Okanagan (RDCO), and connections to Vernon with Vernon Regional Transit. It works simply by attaching a sticker to your existing UBC Okanagan campus student card. U-Pass stickers will be distributed by the UBC Students' Union Okanagan (UBCSUO).

The U-Pass fee will be assessed as part of your tuition fees at the beginning of each Winter term (September and January) in which you are enrolled (see Student Fees (Calendar page: http://www.students.ubc.ca/okanagan/index.cfm?tree=14,340,1034,0#15347)). The UBCSUO has negotiated a subsidy with the University to keep U-Pass costs as low as possible. The U-Pass fee is not assessed for students enrolled in the summer session (May-August). It is recommended that you contact the UBCSUO (http://www.ubcsuo.ca/) for information if you are enrolled in the summer.

There is a limited transportation initiative fund for full and partial subsidies of the U-Pass fee for students who meet specific eligibility criteria.

The U-Pass is mandatory for all full- and part-time graduate and undergraduate students. However, some students may be eligible to opt out of the U-Pass program.

For more information on the U-Pass - including subsidy eligibility, opt-out procedures, and locations where you can get your U-Pass - please visit UBC Okanagan Campus Transportation Choices (http://www.ubcsuo.ca/services/u-pass/) and UBCSUO (http://www.ubcsuo.ca).

Student Services > Writing and Research Centre

The Writing and Research Centre (http://library.ok.ubc.ca/wrs/wrc/) provides writing support for all undergraduate students working on any kind of writing assignment for a class, as well as undergraduate French and Spanish language courses support. Graduate students: please see the Centre for Scholarly Communication (http://library.ok.ubc.ca/wrs/csc/).

The Writing and Research Centre is located in the Library (LIB 237). It offers one-on-one writing consultations five days per week on an appointment basis. Writing consultants can assist writers with various stages of the writing process: developing a draft, clarifying an argument, organizing written materials, understanding editing techniques and effective sentence structures, and building beneficial writing habits. They will listen carefully, answer questions about how to approach different types of writing assignments, and provide feedback regarding how a reader experiences the writing.

LIB 237 | 3287 University Way | Kelowna, BC | V1V 1V7 | 250.807.9185

wrc.ok@ubc.ca