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Quick Contacts

This is a selected list of contacts and student services. To search for other faculty and administration listings, please visit the UBC Directory (http://www.directory.ubc.ca).

Emergency and Health Services

Chaplaincy
https://students.ubc.ca/campus-life/religion-spirituality/chaplains

Counselling Services
604.822.3811; students.ubc.ca/livewell/services/counselling-services

Emergency First Aid
911

Emergency on campus:
ambulance, fire, hazardous
materials, rescue
911

Hazardous Materials Response,
Fire Dept.
604.822.4567

Health Safety & Environment
604.822.2029

RCMP
911; 604.224.1322

Security
Emergency Dispatch: 604.822.2222; Non-emergency 604.822.8609; www.security.ubc.ca

Speakeasy (peer counselling)
Crisis Support: 604.822.3700; Info: 604.822.3777; http://www.ams.ubc.ca/services/speakeasy/

Student Health Service
604.822.7011; students.ubc.ca/livewell (http://students.ubc.ca/livewell)

Vancouver Hospital, UBC Site
604.822.7121

Student Services

Access & Diversity
604.822.5844; students.ubc.ca/about/access (http://students.ubc.ca/about/access)

Admissions, Graduate
604.822.2848; grad.ubc.ca (http://grad.ubc.ca)

Admissions, Undergraduate
604.822.9836; 1.877.272.1422; you.ubc.ca (http://you.ubc.ca)

Alumni Affairs
604.822.3313; www.alumni.ubc.ca (http://www.alumni.ubc.ca)

Alma Mater Society (Undergraduate Student Society)
www.ams.ubc.ca (http://www.ams.ubc.ca)

Ask Me @ UBC (web only)
students.ubc.ca/enrolment/ask-me (http://students.ubc.ca/enrolment/ask-me)

Awards, Bursaries, Scholarships
604.822.5111; students.ubc.ca/enrolment (http://students.ubc.ca/enrolment)

Bookstore
604.822.2665; www.bookstore.ubc.ca (http://www.bookstore.ubc.ca)

Career Services
604.822.4011; students.ubc.ca/career (http://students.ubc.ca/career)

Childcare
604.822.5343; www.childcare.ubc.ca (http://www.childcare.ubc.ca)

Classroom Services
604.822.9946; forms.students.ubc.ca/scheduling/room-booking (http://forms.students.ubc.ca/scheduling/room-booking)

Enrolment Services
students.ubc.ca (http://students.ubc.ca)

Exam Schedules
students.ubc.ca/enrolment/exams (http://students.ubc.ca/enrolment/exams)

Extended Learning
604.822.1444; extendedlearning.ubc.ca (http://extendedlearning.ubc.ca)

Fees
604.822.9836; students.ubc.ca/enrolment (http://students.ubc.ca/enrolment)
Financial Assistance 604.822.5111; students.ubc.ca/enrolment
First Nations Services 604.822.8940; aboriginal.ubc.ca/longhouse
Go Global (Exchange Programs) students.ubc.ca/about/go-global
Graduate Student Society 604.822.3203; gss.ubc.ca
Housing www.housing.ubc.ca
International Graduate Student Orientation 604.822.3203; students.ubc.ca/international
International House 604.822.5021; students.ubc.ca/international
International Undergraduate Student Orientation 604.822.5021; students.ubc.ca/international
Information Technology (Email, Internet) Help Desk: 604.822.2008; it.ubc.ca
Library www.library.ubc.ca
Parking & Access Control 604.822.6786; parking.ubc.ca
Records & Registration 604.822.9836 or 1.877.272.1422; ssc.adm.ubc.ca/sscportal/servlets
Student Information Centre 604.822.9836; 1.877.272.1442
Student Recruitment & Advising 604.822.9836; you.ubc.ca
Student Service Centre ssc.adm.ubc.ca/sscportal/servlets
Transportation Alternatives 604.822.TREK; www.trek.ubc.ca

Campuses

Campuses > Vancouver (Point Grey)

UBC's first Vancouver campus opened its doors for classes in 1915. UBC opened its current Vancouver campus at the western tip of the Point Grey Peninsula in 1925.

604.822.2211 / www.ubc.ca.

Campuses > UBC Okanagan

The University of British Columbia's Okanagan campus opened its doors on the former North Kelowna campus of Okanagan University College in September 2005.

250.807.8000 / www.ubc.ca/okanagan.

For detailed program and course information, consult the UBC Okanagan Calendar.
Campuses > UBC Robson Square

UBC Robson Square is the place in downtown Vancouver where UBC meets the community, with comprehensive services including the Women's Resources Centre, Sauder Executive Education, UBC Continuing Studies, the UBC Bookstore, UBC Library, and the UBC Life and Career Centre.

604.822.3333 / www.robsonsquare.ubc.ca (http://www.robsonsquare.ubc.ca)

Campuses > Great Northern Way

In 2001 Finning International Inc. donated a 6.6 hectare land package, now known as the Great Northern Way Campus, to UBC, Simon Fraser University, the Emily Carr Institute of Art and Design, and the British Columbia Institute of Technology.

The Great Northern Way Campus is being developed into an integrated environment with training and education programs offered by each partner. The four institutions are currently developing their program goals and campus construction plans.

778.370.1029 / www.gnwc.ca (http://www.gnwc.ca)

Student Services

Academic English Support

The Academic English Support (AES) program offers free, one-on-one support to undergraduate and graduate students to improve their academic English.

aes.ubc.ca (http://aes.ubc.ca)

Access & Diversity

Access and Diversity works with the University to create inclusive and welcoming living and learning environments for prospective and enrolled students. The goal is to build educational communities where students of all genders, racial and ethnic backgrounds, sexual orientations, and gender identities thrive.

students.ubc.ca/about/access (http://students.ubc.ca/about/access)

Alma Mater Society

The Alma Mater Society of UBC Vancouver (AMS) is the student society of UBC's Point Grey campus.

ams.ubc.ca (http://ams.ubc.ca)

Athletics

The UBC Thunderbirds varsity program consists of 25 teams in 13 sports. Thunderbirds teams often host games on Friday evenings and weekends from September through March.

gothunderbirds.ca (http://gothunderbirds.ca)

Centre for Community Engaged Learning
The Centre for Community Engaged Learning collaborates with students, staff, faculty and community partners to work through complex community-based issues, both locally and internationally. 
students.ubc.ca/about/centre-community-engaged-learning

Centre for Student Involvement and Careers

The Centre for Student Involvement and Careers is a hub that connects students to experiences, resources, and people that will help them achieve their personal and career goals. 
students.ubc.ca/about/centre-student-involvement-and-careers

Counselling Services

Counselling Services offers free and confidential counselling for UBC students wanting assistance with a wide range of concerns including depression, stress, anxiety, relationship problems, and other personal difficulties. 
students.ubc.ca/livewell/services/counselling-services

Enrolment Services

Enrolment Services provides a wide range of enrolment and registrarial services to support students, faculty, staff, and the UBC community. 
facultystaff.students.ubc.ca/enrolment-services

Food Services

UBC Food Services operates more than 30 retail venues across campus as well as providing full service and casual catering. 
food.ubc.ca

Graduate Student Society

The Graduate Student Society of UBC (GSS) is the student-run, independent voice of graduate students at UBC that serves academic and social interests. 
gss.ubc.ca

Housing

Student Housing and Hospitality Services administers accommodation for more than 9,000 students in 12 residence areas. 
housing.ubc.ca

International Student Development

International Student Development (ISD) works to ensure that international students can be fully engaged members of the University community and promotes intercultural learning among domestic students. 
https://students.ubc.ca/about-student-services/international-student-development

International Student Initiative

The International Student Initiative (ISI) plays an integral role in the achievement of the University’s internationalization strategies and goals by supporting recruitment of international students from a diversity of countries and school systems; developing and managing an international student financial support program; and working collaboratively with faculty and student service units across the University to ensure programs and services support international student success.
Parking and Access Control Services

Parking and Access Services aim to provide efficient and effective parking facilities for its customers and to meet the needs of the University community and its visitors.

Recreation

UBC Recreation programs and events are inclusive and open to everyone. Programming includes tennis, ice, aquatics, rowing, fitness, instructional, intramural leagues, drop-in classes, and special events throughout the year.

Student Health Service

The Student Health Service offers care for all registered UBC students year-round. Services are provided by family doctors and registered nurses.

Student Service Centre

Students and applicants may access their student records and perform many tasks, including registration, grades inquiry, admission status and ordering transcripts, through the Student Service Centre.

Ubyssey Publications Society

The Ubyssey is the official student newspaper of UBC.

Advocacy and Support Services

Campus Security

Campus Security is comprised of qualified in-house security personnel who are focused on the delivery of safety and security services to everyone within the UBC community. Campus Security is located at 2133 East Mall, just south of the main Bookstore entrance, and may be contacted directly by calling 604.822.2222.

Chaplains

The main function of the chaplains is to help members of the UBC community to engage with their spirituality and faith. Details of each of the chaplains' work are slightly different depending on the faith community that they serve.

Child Care Facilities

UBC operates a variety of child care centres and a preschool program.
Communications and Marketing

Communications and Marketing is responsible for sharing UBC’s brand locally, nationally, and internationally through strategic marketing communications.

brand.ubc.ca (http://brand.ubc.ca)

Comptroller

UBC’s Comptroller ensures the University’s financial sustainability by providing financial intelligence to facilitate decision-making.

vpfinance.ubc.ca/units/comptroller (http://vpfinance.ubc.ca/units/comptroller)

Development and Alumni Engagement

_alumni UBC_ offers a variety of programming and communications for UBC graduates that empower personal growth, support professional development, nourish pride, and enable contribution. Since its founding in 1917, _alumni UBC_’s goal has been to link alumni with the University and with each other, and to support the mission and activities of the University.

alumni.ubc.ca (http://alumni.ubc.ca)

Equity and Inclusion Office

The Equity and Inclusion Office works to uphold two University policies; Employment Equity (_http://www.universitycounsel.ubc.ca/files/2010/09/policy2.pdf_)(Policy #2) and Discrimination and Harassment (_http://universitycounsel.ubc.ca/files/2013/08/policy3.pdf_)(Policy #3).

equity.ubc.ca (http://equity.ubc.ca)

First Nations House of Learning

The First Nations House of Learning exists to make UBC’s resources more accessible to Aboriginal People and to improve the University’s ability to meet the needs of Aboriginal students, staff, faculty and communities.

aboriginal.ubc.ca/longhouse/fnhl (http://aboriginal.ubc.ca/longhouse/fnhl)

Human Resources

Human Resources provides support and advice to UBC departments and a range of services for faculty and staff, including recruitment and employment, training and development for faculty and staff, labour relations, benefits administration, and the development of human resource policies.

hr.ubc.ca (http://hr.ubc.ca)

Information Technology Services

UBC Information Technology (UBC IT) provides IT-related strategies, applications, infrastructure, and support services to the UBC community.

it.ubc.ca (http://it.ubc.ca)

Ombudsperson for Students

The Office of the Ombudsperson for Students is an independent, impartial, and confidential resource to ensure students are treated fairly at UBC.

ombudsoffice.ubc.ca (http://ombudsoffice.ubc.ca)
Public Affairs Office

The Public Affairs Office is responsible for communicating, mostly through the news media, the University's learning, research, and community activities, in support of UBC's Strategic Plan.

news.ubc.ca/ (http://news.ubc.ca/)

Student Legal Fund Society

The Student Legal Fund Society supports litigation, advocacy, and lobbying for improved education and access to education at UBC, and other matters of law that set broad precedent and are of concern to UBC students.

studentlegal.org (http://studentlegal.org)

Waste Management

UBC Waste Management provides both waste management services and waste reduction education to the UBC campus community through the coordination of recycling, composting, e-waste, and litter reduction initiatives.

buildingoperations.ubc.ca/business-units/municipal/waste-management (http://buildingoperations.ubc.ca/business-units/municipal/waste-management)

Health Services

Student Health Service

The Student Health Service offers care for all registered UBC students year-round. Services are provided by family doctors and registered nurses.

students.ubc.ca/livewell (http://students.ubc.ca/livewell)

Medical Insurance

Application forms for medical insurance coverage are available at the Student Health Service (http://students.ubc.ca/livewell), International House (http://students.ubc.ca/about/international-student-development), and online at Medical Services Plan of BC (http://www2.gov.bc.ca/gov/content/health) (MSP).

The University reserves the right to require a medical examination if circumstances warrant.

The faculties of Dentistry and Medicine have special medical requirements:

- Faculty of Dentistry (Calendar page: http://www.calendar.ubc.ca/vancouver/index.cfm?tree=12,201,314,151#2363)
- Faculty of Medicine (Calendar page: http://www.calendar.ubc.ca/vancouver/index.cfm?tree=12,209,374,340#8084)

AMS/GSS Health/Dental Plan

The AMS/GSS provides a mandatory Extended Health and Dental Plan. If you have equivalent coverage, you may opt out.

studentcare.ca (http://studentcare.ca)

Last updated: June 29, 2017
Spaces and Places

Asian Centre

The UBC Asian Centre is a focal point for the sharing of ideas and information around the Pacific. Opened in 1981, the Centre houses the Asian Library and the Department of Asian Studies.

[http://asia.ubc.ca/asian-centre-bookings]

Beaty Biodiversity Museum

The Beaty Biodiversity Museum showcases the biological and research collections at UBC. It contains UBC’s natural history collections of over two million plants, fishes, fossils, birds, reptiles, fungi, shells, mammals, and insects.

[http://beatymuseum.ubc.ca]

Bookstore

The UBC Bookstore has an extensive range of products and services, including textbooks and general books, computers and phones, clothing, gifts, stationery, office supplies, food/snacks and homeware.

[http://bookstore.ubc.ca/home]

UBC Botanical Garden

UBC Botanical Garden is the oldest university botanical garden in Canada.

[http://botanicalgarden.ubc.ca]

Chan Centre for the Performing Arts

The Chan Centre for the Performing Arts houses the Chan Shun Concert Hall, the Telus Studio Theatre, the Royal Bank Cinema, and the Great Performers Lounge. The Chan Centre offers a full range of music and theatre programs available to the community and the University.

[http://chancentre.com]

Simon K. Y. Lee Global Lounge and Resource Centre

The Global Lounge and Resource Centre serves as a home base for globally-focused UBC student clubs and organizations, and welcomes all students, staff and faculty at UBC.

[http://students.ubc.ca/about/global-lounge]

Food Services

UBC Food Services operates more than 30 retail venues across campus as well as providing full service and casual catering.

[http://www.food.ubc.ca]

International House

International House (I. House) is a centre for international and intercultural learning and is open to all members of UBC and their families. I. House is available for booking for international learning activities by all members of UBC.

[http://students.ubc.ca/about/international-student-development]

Morris and Helen Belkin Art Gallery
The Morris and Helen Belkin Art Gallery is mandated to research, exhibit, collect, publish, educate, and develop programs in the field of contemporary art and contemporary approaches to art history and criticism.

belkin.ubc.ca (http://belkin.ubc.ca)

Museum of Anthropology

The Museum of Anthropology (MOA), founded in 1947, houses over 37,000 ethnographic artifacts.

moa.ubc.ca (http://moa.ubc.ca)

Pacific Museum of the Earth

The Pacific Museum of the Earth (PME) combines the collections of the former M. Y. Williams Planet Earth and Pacific Mineral museums.

pme.ubc.ca (http://pme.ubc.ca)

Parking and Access Services

Parking and Access Services aim to provide efficient and effective parking facilities for its customers and to meet the needs of the University community and its visitors.

parking.ubc.ca (http://parking.ubc.ca)

Robert H. Lee Alumni Centre

The Robert H. Lee Alumni Centre offers resources and programming to support alumni engagement with UBC. From first-time visitors to returning alumni, the Robert H. Lee Alumni Centre is also a starting point, housing the UBC Welcome Centre.

alumnicentre.ubc.ca (http://alumnicentre.ubc.ca)

Student Housing and Hospitality Services

Student Housing and Hospitality Services administers accommodation for more than 9,000 students in 12 residence areas. Conferences and Accommodation arranges conference spaces, meeting facilities and visitor hotel accommodation at UBC.

housing.ubc.ca (http://housing.ubc.ca)

ubcconferences.com (http://ubcconferences.com)

UBC Farm

The UBC Farm encompasses 24 ha of integrated farm and forest lands on UBC’s South Campus. The Farm is managed by the Centre for Sustainable Food Systems, which offers a wide range of interdisciplinary learning, research, and community programs on the site.

ubcfarm.ubc.ca (http://ubcfarm.ubc.ca)

Affiliated and Residential Colleges

Affiliated and Residential Colleges > Affiliated Theological Colleges

The British Columbia University Act, R.S.B.C. 1996, c. 468, states that a "university must be non-sectarian and non-political in principle" (s. 66(1)). The University Act further states that despite subsection (1), a theological college incorporated in British Columbia may be affiliated with a university under a resolution or order made by the Council of Senates and approved by the Board of Governors (s. 66(2) read together with s. 38.2(4)). At UBC, the four affiliated colleges have the right to representation of one
member each on the Vancouver Senate.

The granting of affiliation means that the college meets the criteria for affiliation established by the University of British Columbia but does not imply any scrutiny or approval of the course offerings of the affiliate college by the Senate.

**Carey Theological College**

Carey Theological College is the centre for pastoral studies and graduate internship programs for the Canadian Baptists of Western Canada.

The College is formally affiliated with UBC and is accredited by the Commission on Accrediting of the Association of Theological Schools in the United States and Canada, and the following degree programs are approved: Master of Divinity, Master of Pastoral Ministry, Master of Arts in Spiritual Formation, Doctor of Ministry.

carey-edu.ca (http://carey-edu.ca)

**Regent College**

Regent College is an evangelical, international graduate school of Christian studies based in Vancouver and affiliated with the University of British Columbia.

Regent College has had formal affiliation with the University of British Columbia since 1973. The College is also accredited by the Commission on Accrediting of the Association of Theological Schools in the United States and Canada, and the following degree programs are approved: Master of Divinity, Master of Arts in Theological Studies, Master of Theology.

regent-college.edu (http://regent-college.edu)

**St. Mark’s College**

Chartered in 1956 as a theological college in affiliation with UBC, St. Mark’s has long contributed to the life of the university through residential, library and teaching resources. The College currently offers a range of graduate programs to teachers, administrators, health workers, and other professionals, including master’s degrees, certificates, and diplomas.

stmarkscollege.ca (http://stmarkscollege.ca)

**Corpus Christi College**

Established in 1999, Corpus Christi College (CCC) is a not-for-profit, private Catholic liberal arts college currently offering first and second-year university transfer courses from its location within St. Mark’s. CCC is a full institutional member of the BC Transfer System.

corpuschristi.ca (http://corpuschristi.ca)

**Vancouver School of Theology**

Vancouver School of Theology (VST) is a multi-denominational graduate school known for its theological innovations while being rooted in Christian traditions. The School offers varied programs for all those interested in the study of theology or preparation for public and pastoral leadership.
VST is formally affiliated with UBC and is fully accredited by the Association of Theological Schools in the United States and Canada.

vst.edu (http://vst.edu)

Affiliated and Residential Colleges > Residential Colleges

Carey Centre

Carey Centre provides a Christian residential community for undergraduate and graduate students studying at the University of British Columbia and other local college campuses. In addition to student housing, Carey Centre provides year-round accommodation for visitors to the Vancouver area for short- and long-term stays.
carey-edu.ca (http://carey-edu.ca)

Green College

Green College is a graduate residential college and open venue for interdisciplinary, co-curricular, and cross-sectoral inquiry at the University of British Columbia.
greencollege.ubc.ca (http://greencollege.ubc.ca)

St. Andrew's Hall

St. Andrew's Hall is a theological college of the Presbyterian Church in Canada and provides a multidisciplinary residential community located at the heart of the UBC campus.
standrews.edu (http://standrews.edu)

St. John's College

St. John's College is UBC's international residential college for graduate students, postdoctoral fellows, and visiting scholars from around the world. Founded in 1997 by alumni of St. John's University, Shanghai, China, and named for their alma mater, the College seeks to inspire a global vision and foster a spirit of community among its residents and alumni through multicultural education, intercultural understanding, and international exchange.
stjohns.ubc.ca (http://stjohns.ubc.ca)

Academic Presses

BC Studies: The British Columbian Quarterly

BC Studies is a multidisciplinary journal publishing a wide variety of original scholarship on British Columbia.
bcstudies.com (http://bcstudies.com)

Canadian Literature

Canadian Literature features critical articles on Canada's literature, new poems by Canadian poets, and reviews of significant Canadian publications.
canlit.ca (http://canlit.ca)
Pacific Affairs

*Pacific Affairs* is an international quarterly that features articles on the current political, economic, social, and diplomatic issues of Asia and the Pacific.

pacificaffairs.ubc.ca (http://pacificaffairs.ubc.ca)

PRISM international

*PRISM international* is a quarterly literary journal published by the Creative Writing Program. It features poetry, fiction, drama, creative non-fiction, and translation by emerging and established authors from Canada and around the world.

prismmagazine.ca (http://prismmagazine.ca)

UBC Press

The University of British Columbia Press is Canada’s leading social sciences publisher and has an international reputation for publishing high-quality works of original scholarship.

www.ubcpress.ca/ (http://www.ubcpress.ca/)